



WATER SERVICE RESTORED

Taos, NM Friday, September 19, 2014

Municipal water service has been fully restored to all areas of the Town and all streets will be open again to traffic by 6pm today, with the possible exception of a small area of Cruz Alta Rd near Witt, where pavement was ruptured during the original leak.

Residents who believe that they still do not have full service and pressure are asked to check the following:

If your kitchen or bathroom sink, shower or an outside faucet is not working, please run your bath fill pipe to see if it works. There may be air in the system and you may need to leave the faucet open for a while to let the water pressure push the air out.

If the bathtub or any other faucet works but the sink, shower or toilet does not, unscrew the shower head or small screen (aerator) on the faucet and clean it out as sediment that collects in your pipes over time may be blocking the flow. Similarly the small fill valves in your toilet can get plugged.

The entire water system has been "re-charged" or pressurized to get water back into your home and that may mean that high levels of oxygen, making the water look white, foamy or "bubbly", will be in your water when you first turn it on. This is just air and is harmless and if you let the water run or stand for a minute you will see the air disappear and the water will return to normal.

If the water has a brownish appearance or brown, white or black particulars in it, this is just rust, scale (lime) or sediment that has built up in your pipes over time and was dislodged by the pressure of the water being turned off and on again.

Again, running the water for a few minutes should clear this up.

There has been no contamination of any kind and water quality or safety was never compromised. This incident was strictly a water pressure issue.

If after trying all of the above your water service is not restored, or to get the latest information available on this situation, this please contact our Public Works Utility Hotline for the outage at (575) 751-2047.

The Town of Taos appreciates your continued patience and apologizes for any inconvenience this disruption may have caused.

Rick Bellis

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